HOSTING MONITORING SOLUTIONS

DETECT DISRUPTIONS. BOOST PERFORMANCE.

Ensuring peak performance of your business-critical applications and systems is vital to continuity. Disruptions can have a direct, negative and lasting impact on revenue. Beyond day-to-day system visibility, insight into performance history is essential for making informed, strategic decisions to optimize system and enable future growth.

HOSTING AVAILABILITY AND CAPACITY MONITORING™

HOSTING Availability and Capacity Monitoring solutions give companies – and HOSTING support staff – real-time visibility into the status both of their devices and the amount of resources necessary to continue optimal operation.

Organizations also can access historical resource utilization for their managed dedicated and virtual devices to analyze network traffic, trends and thresholds.

The early detection and resolution that monitoring provides, enables customers to drive towards 100% network uptime. In addition, the usage of monitoring data to proactively plan, scale and allocate resources has been proven to increase IT staff efficiency by up to 80%.

HOSTING APPLICATION PERFORMANCE MONITORING™

HOSTING Application Performance Monitoring provides a 'single pane of glass' view into the current and historical data necessary to analyze performance for core software components of the .NET and LAMP application stacks. This comprehensive and unified view across the infrastructure serves businesses by:

- Helping reduce revenue risk
- Improving business continuity
- Enhancing the customer experience
- Enabling employees to realize higher productivity
- Enabling management to refine work roles

Although all monitoring can be considered of benefit, HOSTING Application Performance Monitoring takes it to the next level by creating connections between data points via one 'big picture' dashboard. This allows users to understand the application dependencies critical to troubleshooting performance issues.

HOSTING SYNTHETIC MONITORING™

HOSTING Synthetic Monitoring simulates typical user paths, monitors these paths for performance issues or errors and automatically alerts customers to any issues before the end-user experience is disrupted. To ensure at-the-moment visibility, alerts can be sent via e-mail or SMS devices.

The HOSTING Synthetic Monitoring solution monitors and validates up to ten steps in the transaction process, giving customers solid insight into all aspects of website availability, performance and trends over time.

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HOSTING SERVICE EXCELLENCE

All of the HOSTING monitoring solutions are backed by the HOSTING 24 x 7 x 365 support model. We offer white-glove support to every customer in our install base, meaning that you can contact us via telephone, e-mail or online chat and there will always be a seasoned Tier 2 or Tier 3 specialist at the other end of the line.

Customers are also provided with one-click access to monitoring and management tools through the HOSTING Customer Portal™. The Portal accommodates customers with unique control, including the ability to provision, monitor and manage VMs, domains, firewalls and other cloud assets.

WE UNDERSTAND YOUR CHALLENGES

- Fear of downtime
- Lack of visibility into the health of your business-critical applications and systems
- Lack of data to make informed decisions
- additional information
- Lack of resources

WHY HOSTING

- Immediate visibility into issues
- The best support team in the business
- Automated notifications
- 'Single pane of glass' dashboard
- Affordable solutions

ABOUT HOSTING

HOSTING delivers secure, compliant, highly available cloud solutions that empower companies to increase their revenues, reduce their expenses and manage their risk. Headquartered in Denver, Colorado, HOSTING owns and operates six geographically-dispersed data centers under an ITIL-based control environment validated for compliance against HIPAA, PCI DSS and SOC frameworks. Its superior infrastructure, expert cloud architects and industry-leading customer satisfaction scores have been consistently recognized by Gartner in the Managed Hosting Magic Quadrant.

Learn more at www.HOSTING.com.