

HOSTING Security and Compliance Services for Healthcare™

A lack of manpower and a dearth of resources are often major obstacles for organizations striving to achieve and maintain HIPAA compliance. Protecting health data according to HIPAA standards is also notoriously difficult. While some companies turn to certified information security professionals for guidance, many choose to ignore HIPAA requirements, citing cost and complexity. In order to help organizations effectively manage their compliance-related activities, HOSTING offers HOSTING Security and Compliance Services. Developed and tested by our team of ITILcertified security and compliance experts, these services empower companies to take a measurable, proactive stance in addressing HIPAA and PCI regulations.

RISK ANALYSIS AND GAP MITIGATION

A key component is the HOSTING Compliance Risk Assessment for HIPAA Compliance[™]. The assessment is conducted per the HIPAA Security Rule 45 CFR 164.308(a)(1) and 45 CFR 164.308(a)(8), and meets HIPAA/ HITECH compliance requirements for eligible healthcare providers also known as covered entities (CEs). Our proven, methodical approach removes any compliance risk associated with managing personal health information (PHI) in the cloud for HIPAA CEs.

COMPLIANCE MONITORING

Tracking progress on activities required for quarterly reviews, year-end audits, and monthly assessments can stretch organizations' resources, leading to unintended data breaches and subsequent fines. HOSTING's proprietary HIPAA compliance dashboard consistently monitors GRC (Governance, Risk and Compliance). Every regulatory obligation under HIPAA/HITECH and HHS OCR Audit Protocol controls is outlined. The dashboard is a simple, secure and cost-effective means for organizations implement, monitor and manage compliance activities across multiple departments.

HOSTING Security and Compliances Services for Healthcare allows organizations to move away from documentation and manual processes to create an electronic audit trail. Automated alerts enable them to proactively address any incidents that could put their compliance standing at risk.

INDUSTRY-LEADING HEALTHCARE COMPLIANCE AND SECURITY EXPERTISE

The HOSTING security and compliance teams are fluent in the complexities of HIPAA/HITECH regulations, ensuring our customers maintain a strong compliant posture.

Via monthly, one-on-one consultations, HOSTING provides clear insight into every compliance requirement including secure infrastructure, gap analysis, remediation audit, ongoing monitoring, and incident and response forensics. Our team of ITIL-certified consulting experts regularly review an organization's environment to ensure proper actions are being taken to mitigate risk and secure critical applications, sensitive information and regulated data.

SECURITY AND COMPLIANCE BACKED BY HOSTING 100% AUDIT ASSURANCE

Leading healthcare delivery organizations rely on the HOSTING Healthcare Cloud™ to protect their EMRs, ePHI and electronic healthcare records (EHRs) while meeting specific needs for HIPAA OCR audits, as well as PCI DSS and SOX regulations. Our customers know that when they contract with HOSTING for compliant solutions, we provide 100% audit assurance. If an organization contracts for the HOSTING Assured Tier Compliance Services, and any compliance issues are discovered during a HIPAA or PCI audit, HOSTING will provide the additional investments necessary to achieve compliance.

COMPLETE, CONCISE BAAs

HOSTING serves as a true partner to healthcare delivery organizations by proactively engaging in Business Associate Agreements (BAAs) with any of our covered entity (CE) customers. Complete and concise, HOSTING BAAs closely track the provisions Managed Hosting Magic Quadrant. published by the U.S. Department of Health & Human Services (HHS).

HOSTING HIPAA COMPLIANT CLOUD HOSTING AND MANAGED SERVICES

HOSTING ensures that its data centers, employees, procedures, processes, and policies meet the HIPAA Administrative Safeguards (45 C.F.R. 164.308) and Physical Safeguards (45 C.F.R. 164.310) applicable to HIPAA Business Associates. Further, HOSTING HIPAA Compliant Cloud Hosting and Managed Services help HOSTING customers address the HIPAA Technical Safeguards (45 C.F.R. 164.312).

ABOUT HOSTING

HOSTING delivers secure, compliant, always-on cloud solutions that empower companies to increase revenue, reduce expense and manage risk. Headquartered in Denver, Colorado, HOSTING owns and operates six geographicallydispersed data centers under an ITIL-based control environment validated for compliance against HIPAA, PCI DSS and SOC (formerly SAS 70) frameworks. Its superior infrastructure, expert cloud architects and industry-leading customer satisfaction scores have been consistently recognized by Gartner in the

For more information, visit www.HOSTING.com.

2

COST-EFFECTIVE SOLUTION OFFERING

HOSTING provides a variety of service levels to meet

BRONZE SERVICE

- Quarterly basic consulting sessions

SILVER SERVICE

- Managed compliance dashboard
- Advanced monthly reporting
- Monthly consulting sessions

ADVANCED SERVICES

• Custom solutions based on an organization's specific project scope and requirements